

Update on Safety & Hygiene Measures Under COVID-19

12 March 2021

Dear valued customers,

The health and wellbeing of all guests and staff is always our top priority. Given that there has been rising cases of COVID-19 in Hong Kong over the past days, AlphaStep has updated the safety & hygiene measures as follows:

1. According to the HK Government's latest COVID-19 measures, anyone entering the Foundry must wear a mask at all times. The participant's mask must be worn during class, after class and while exiting the Foundry.
2. Anyone entering the Foundry must complete a Health Declaration Form and either scan the "Leave Home Safe" QR code or provide visiting details via AlphaStep's QR code.
3. Only ONE adult is allowed to accompany participant aged below 18 to attend a class. Participant aged 18 and above is required to attend a class by himself/herself.
4. Anyone entering AlphaStep must have their body temperature taken and if higher than normal temperature (37.5°C and above) will be invited to leave and advised to seek medical attention.
5. Training equipment and areas will be cleaned and disinfected before and after each class.
6. Adequate distance between groups/participants will be ensured during class.
7. All AlphaStep instructors and staff must wear a mask at all times at the Foundry.
8. All AlphaStep instructors and staff are required to undergo a polymerase chain reaction-based nucleic acid test for COVID-19 once every 7 days.
9. Participants/visitors are prohibited to attend a class and into the Foundry if:
 - Participants/visitors are under compulsory home quarantine.
 - Participants/visitors are currently waiting for the COVID-19 test result.
 - Participants/visitors have been in close contact with any person who is a confirmed or preliminary positive case of COVID-19 infection in the past 14 days.
 - Participants/visitors have travelled out of Hong Kong in the past 14 days.
 - Participants/visitors have been residential buildings in which confirmed/probable cases of COVID-19 have resided, and buildings with confirmed/probable cases of COVID-19 visited from 2 days before onset of symptoms or buildings with 2 or more confirmed/probable cases visited during incubation period in the past 14 days.

Thank you for your kind understanding and continued support. AlphaStep will keep monitoring the COVID-19 situation closely and we will be continuing to update our safety & hygiene measures as necessary. Keep safe and may all stay well.

Kind regards,

AlphaStep